

<b>Notice of References Cited</b>	Application/Control No. <b>09/732,480</b>	Applicant(s)/Patent Under Reexam <b>Dutta</b>	
	Examiner <b>Andrea Chop</b>	Art Unit <b>3677</b>	Page 1 of 2

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### NON-PATENT DOCUMENTS

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
U	"TV and Radio Meet the Internet, Part Deux: Interasting" article, info@packets, 12/1996
V	"iQVC Rated Number One General Merchant Online for Seventh Consecutive Month as Reported by PC Meter" 6/1997
W	"vi[z]rt announces significant sale of vi[z]rt complete graphics package to QVC Japan" 11/2000
X	"Live Customer Assistance" Smart Computing Learning Series 12/2000

\* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a). <sup>1</sup> Dates in MM-YYYY format are publication dates. <sup>2</sup> Classifications may be U.S. or foreign.

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U	"The Next Steps in E-Retailing" article, Computerworld 6/2002
V	"QVC chooses vizrt globally for consistent graphic presentation" 4/2003
W	"Customer Spotlight: QVC Customers Find What They Need With Taxis" Thunderstone.com website 6/2003
X	

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